



BOOKING HOLDINGS

OpenTable Releases New Features to Help Restaurants Maximize Table Availability

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New Turn and Flow Controls Help Restaurants Keep Their Dining Rooms on Schedule

SAN FRANCISCO, Oct. 30, 2019 /PRNewswire/ -- **OpenTable**, the world's leading provider of online restaurant reservations and part of [Booking Holdings, Inc.](#) (NASDAQ: BKNG), announced new features designed to address one of the biggest challenges for restaurants and managers: control over table turns. According to OpenTable, the time that a restaurant expects a table to be occupied can vary from 45 minutes to 4 hours making it difficult for floor managers to optimize their seating.



"Controlling the pace of the dining room - how often tables turn over and when to fill them again - has significant financial impact for restaurants," said Jon Morin, OpenTable's VP of Product Management. "We've designed two new features that react to incoming reservations in real time and which adapt to operating goals. 70 percent of our most popular restaurants use these turn and flow controls to run and grow their business."

Flexible **turn controls** allow restaurateurs and their staff to define a minimum number of times a table will turn over by party size or table and only offer booking times that help reach that goal. Customizable **flow controls** assist with pacing tables to help the kitchen from getting backed up and keep staff's heads above water when the restaurant is at its busiest. Restaurant management can set these features, and then forget them. This frees up time to focus on guests, while the features do the hard work on their behalf.

"We've really enjoyed testing and experimenting with OpenTable's new controls," said Jonás J. Millán, Restaurateur and Owner of the Juvia Group. "The turn controls keeps moving, adjusting and adapting to how reservations come in. The feature gives you the power to control and increase your capacity in a controlled environment without jeopardizing the flow of the dining room."

Restaurant groups can find out more about the **turn** and **flow control** features by visiting the OpenTable *Open for Business* blog [here](#).

About OpenTable

[OpenTable](#), part of Booking Holdings, Inc. (NASDAQ: BKNG), is the world's leading provider of online restaurant reservations, with more than 52,000 restaurants globally using its software to seat over 128 million diners monthly. OpenTable helps diners discover and book the perfect table and helps restaurants deliver personalized hospitality to grow their business.

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